AMENDED IN ASSEMBLY MAY 28, 2010 AMENDED IN ASSEMBLY APRIL 13, 2010

CALIFORNIA LEGISLATURE—2009–10 REGULAR SESSION

ASSEMBLY BILL

No. 2188

Introduced by Assembly Member Bradford (Coauthors: Assembly Members Caballero, Carter, Salas, and Solorio)

February 18, 2010

An act to amend Section 3075 of, and to add-Sections 1326.5, 1326.6, and Section 2702.5 to, the Unemployment Insurance Code, relating to unemployment insurance.

LEGISLATIVE COUNSEL'S DIGEST

AB 2188, as amended, Bradford. Unemployment compensation: disability benefits: electronic payment.

Existing law authorizes the Employment Development Department to administer—the state unemployment insurance and the disability compensation programs program. Existing law requires the department, among other duties, to make unemployment compensation payments as prescribed by the Director of Employment Development, and to make disability benefit payments by checks drawn on a specified bank, as provided.

The bill would-authorize remove the requirement to pay by check and thus allow the director to make these payments using electronic technology, and if using a vendor to provide electronic payments, prescribe criteria for a contract between the department and the vendor.

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This bill would require the State Auditor to prepare and submit a report to specified legislative committees, as provided, evaluating the implementation of these electronic payments.

Vote: majority. Appropriation: no. Fiscal committee: yes. State-mandated local program: no.

The people of the State of California do enact as follows:

- SECTION 1. Section 1326.5 is added to the Unemployment 2 **Insurance Code, to read:**
- 1326.5. Any contract entered into between the department and 4 a vendor for the electronic payment of benefits shall include the 5 following criteria:
 - (a) Provide claimants a process to resolve disputes with the vendor in a timely manner.
 - (b) Require that claimants have free and unlimited access to customer service that meets or exceeds the services provided by the department prior to the implementation of electronic payment of benefits.
 - (c) Prohibit the assessment of any fees to a claimant for accessing the electronic payment of benefits under all of the following circumstances:
 - (1) A transaction with a teller at any bank, credit union, or other similar financial institution.
 - (2) A point of sale transaction where an electronic benefit card is utilized to purchase goods or services.
- (3) A transaction at any automatic teller machine in the vendor's 19 20 financial network.
- 21 (d) Allow for inquiries on account balances from automatic 22 teller machines.
 - (e) Charge no fees wherever the vendor can exercise that option.
 - (f) Require the vendor to meet or exceed all federal and state laws for financial privacy and language access requirements.
- 26 (g) Meet the requirements set forth in Section 19130 of the 27 Government Code.
 - (h) Create a procedure to prevent overdraft fees.
- 29 (i) Prohibit the deduction of any fees, charges, or debt from 30 future unemployment benefits.
- SEC. 2. Section 1326.6 is added to the Unemployment 31 32 Insurance Code, to read:

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1326.6. The State Auditor shall complete an evaluation of the implementation of electronic payment of unemployment insurance and disability insurance benefits and report to the Joint Legislative Budget Committee, the Assembly Insurance Committee, and the Senate Labor and Industrial Relations Committee within 18 months of the implementation of Section 1326.5. The requirement for submitting a report is inoperative four years after the State Auditor submits the report to those legislative committees, and as of that date is repealed.

SEC. 3.

SECTION 1. Section 2702.5 is added to the Unemployment Insurance Code, to read:

- 2702.5. Any contract entered into between the department and a vendor for the electronic payment of disability benefits shall include the following criteria:
- (a) Provide claimants a process to resolve disputes with the vendor in a timely manner.
- (b) Require that claimants have free and unlimited access to customer service that meets or exceeds the services provided by the department prior to the implementation of electronic payment of disability benefits.
- (c) Prohibit the assessment of any fees to a claimant for accessing the electronic payment of disability benefits under all of the following circumstances:
- (1) A transaction with a teller at any bank, credit union, or other similar financial institution.
- (2) A point of sale transaction where an electronic benefit card is utilized to purchase goods or services.
- (3) A transaction at any automatic teller machine in the vendor's financial network.
- (d) Allow for inquiries on account balances from automatic teller machines.
 - (e) Charge no fees wherever the vendor can exercise that option.
- (f) Require the vendor to meet or exceed all federal and state laws for financial privacy and language access requirements.
- (g) Meet the requirements set forth in Section 19130 of the Government Code.
 - (h) Create a procedure to prevent overdraft fees.
- 39 (i) Prohibit the deduction of any fees, charges, or debt from 40 future disability benefits.

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SEC. 4.

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2 SEC. 2. Section 3075 of the Unemployment Insurance Code 3 is amended to read:

3 4 3075. The director shall, without presenting vouchers and 5 itemized statements, withdraw from the Disability Fund any sums that he or she deems necessary for the payment of disability benefits for a reasonable future period. The Controller shall draw 8 his or her warrant for any claim presented by the director for the payment and the Treasurer shall pay the warrant. Upon the withdrawal thereof, those sums shall be deposited in a disability 10 benefit payment account in such bank or public depositary and 11 12 under those conditions as the director determines, with the approval 13 of the Department of Finance. The bank or public depositary shall 14 be one in which general funds of the state may be deposited, but 15 no public deposit insurance charge or premium shall be paid out of that account. Money in this account shall be used solely to pay 16 17 disability benefits by the department pursuant to authorized 18 regulations and no other disbursement shall be made from that 19 account, except that amounts erroneously and illegally deposited in that account may be refunded. The procedure prescribed by 20 21 those regulations shall satisfy and be in lieu of any and all statutory 22 requirements of specific appropriation or other form of release by state officers of money in their custody prior to expenditure that 23 24 might otherwise be applicable to withdrawals from that account.